

Heal Gurukuli Initiative - Complaints Process

1. Raise your concern in writing via Get in Touch or your clinician.
2. We acknowledge receipt within 5 working days.
3. A designated reviewer investigates confidentially.
4. You receive a written outcome and any next steps.
5. You may escalate to UKCP or BACP if unresolved.

Replace this placeholder with the full formal PDF when available.